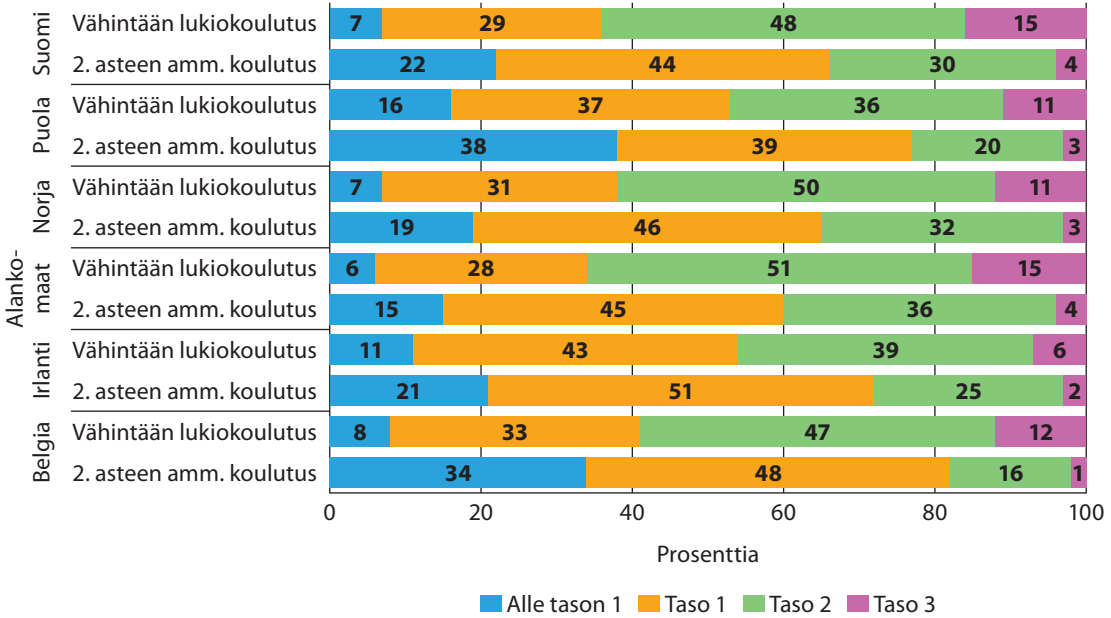Aikuisten määrät tietoteknisen ongelmanratkaisun eri tasoilla joissain Euroopan maissa